

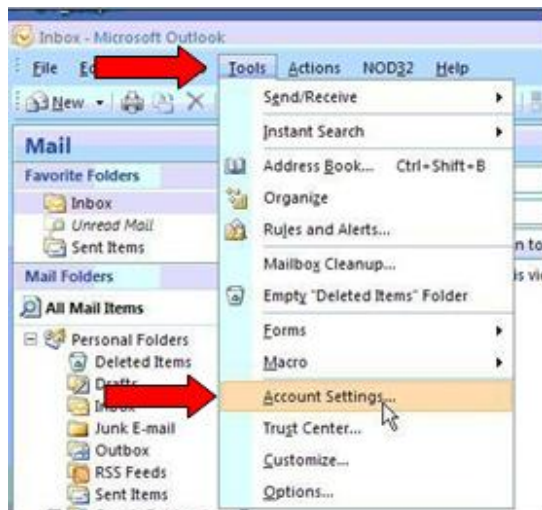


CJSM POP Guide

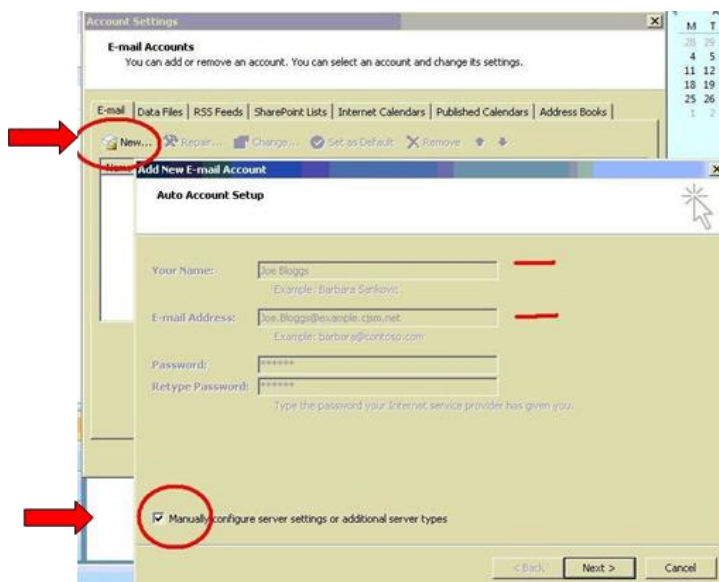
Microsoft Outlook 2007

CJSM POP Guide – Microsoft Outlook 2007

1. Open Outlook 2007
2. Go to Tools and then Account Settings



3. Click on the Email Tab and click on the 'NEW' button
4. Select Microsoft Exchange, POP3, IMAP, or HTTP and click on NEXT
5. Select the checkbox at the bottom 'Manually Configure Server Setting or additional Server types' and click on NEXT



6. Select **INTERNET E-mail** and click **NEXT**

If further help is required please contact the CJSM Helpdesk on 0207 604 5598 between 08:00 and 19:00 Monday to Friday, or email: cjsm.helpdesk@egress.com.

Return Address: The CJSM Administrators, Egress Software Technologies Ltd, The White Collar Factory, 1 Old Street Yard, London EC1Y 8AF.

7. Fill out the fields

Your Name: *John Smith* (Enter your full name or nick name)

Email Address: example@chambers.cjsm.net (Enter your full CJSM email address)

Account Type: **POP3**

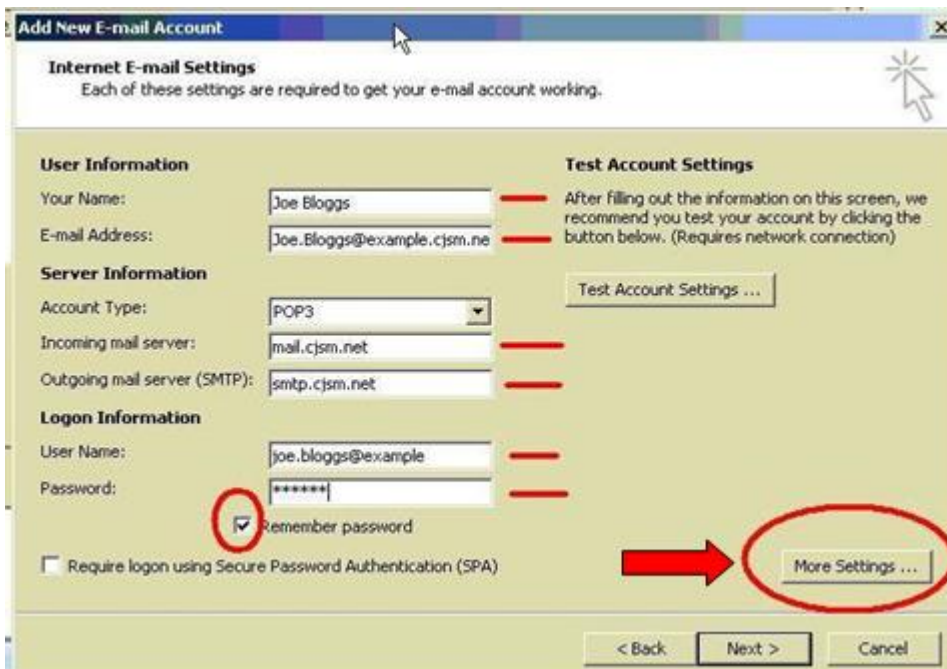
Incoming Mail server: **Mail.cjsm.net**

Outgoing Mail server: **smtp.cjsm.net**

User Name: [firstname.Lastname@abbreviation](#)

Password: Enter your CJSM password (the same one you use to login to the website)

Check Remember password.



8. Click on the "**More Settings**" button

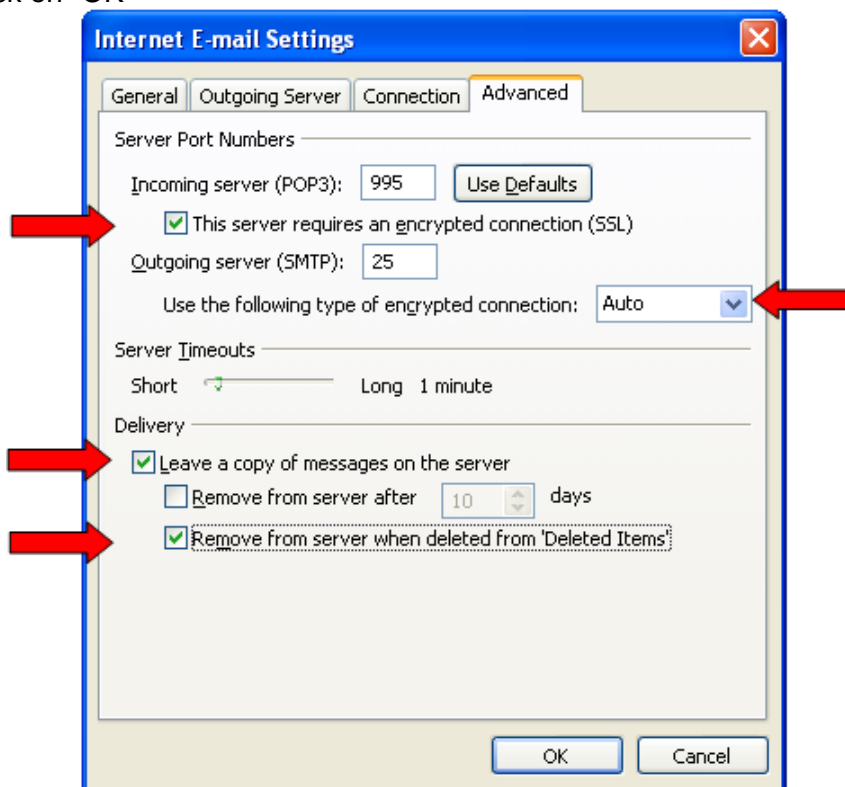
9. Click on the "Outgoing server tab" and tick "My outgoing Server (SMTP) Requires Authentication)" and use same settings as my incoming Mail Server should also be selected



10. Click on the Advanced Tab and check "This Server requires an encrypted Connection SSL (Port should change to 995)

11. Under "Outgoing Server" Use the following type of encrypted connection : Auto

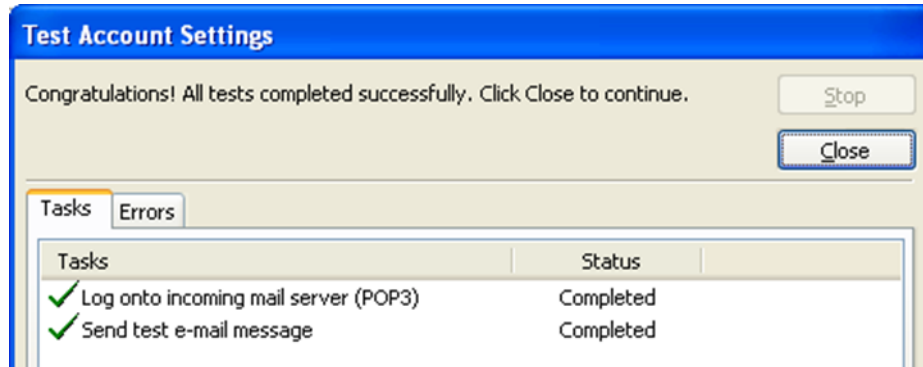
- a. Check "Leave a Copy of messages on the server."
- b. Check "Remove From Server when deleted from Delete items"
- c. Click on "OK"



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12. Click on the “Test Account Settings” button. If the account was setup successfully, you should see the following dialogue box. You can then click on Close, Next and Finish

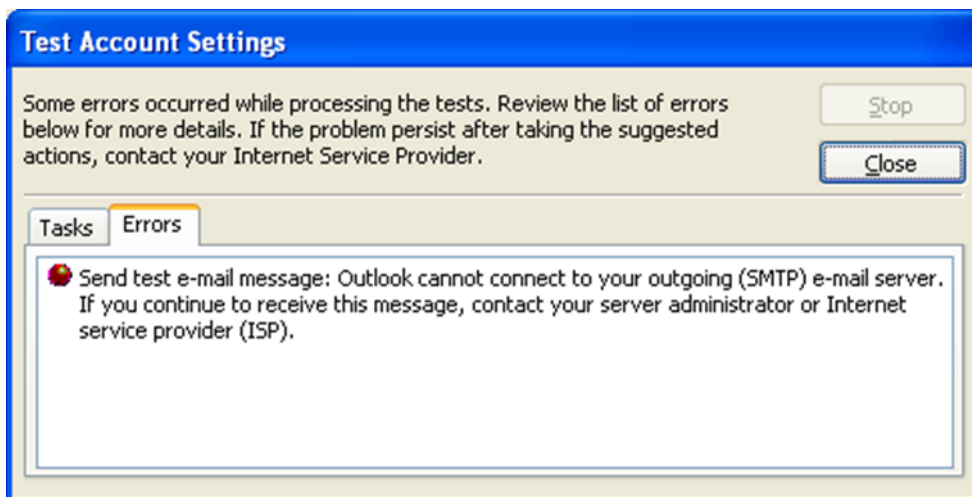


You have now successfully setup your CJSM Account. If the CJSM account is not set as default, please ensure you select to send from it, when sending a secure email.

Troubleshooting:

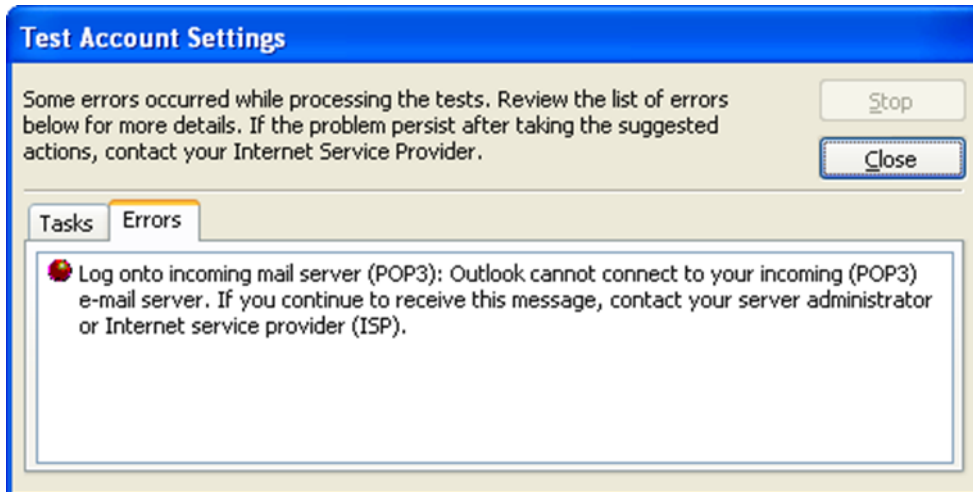
Note: if your POP3 account attempts to login 3 times with the incorrect password, your account will be locked and will require a password reset from your CJSM administrator.

- If you receive the following dialogue during the test account settings stage:



It is possible the default port 25 is being blocked by your Internet provider. Please use the alternative port 2525 instead. To do this, see step 10 above and change the port from 25 to 2525 under outgoing server.

- On occasions, antivirus software blocks secure email. Please disable “Email scanning” or “SMTP scanning” in your antivirus software to resolve this
- If you receive the following dialogue during the test account settings



It would indicate, port 995 is being blocked by a firewall or antivirus. Please enable port 995 on the firewall to fix this error.



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