

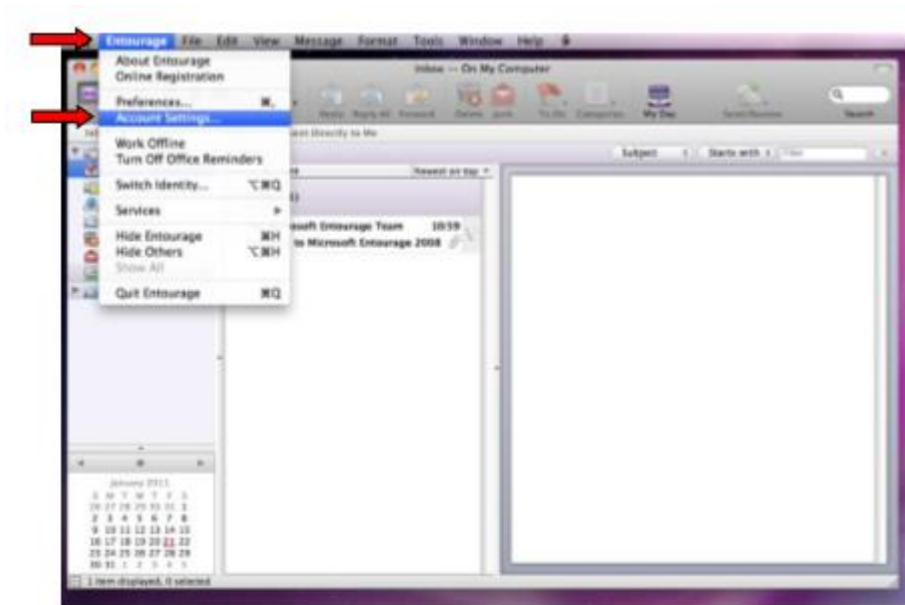


CJSM POP Guide

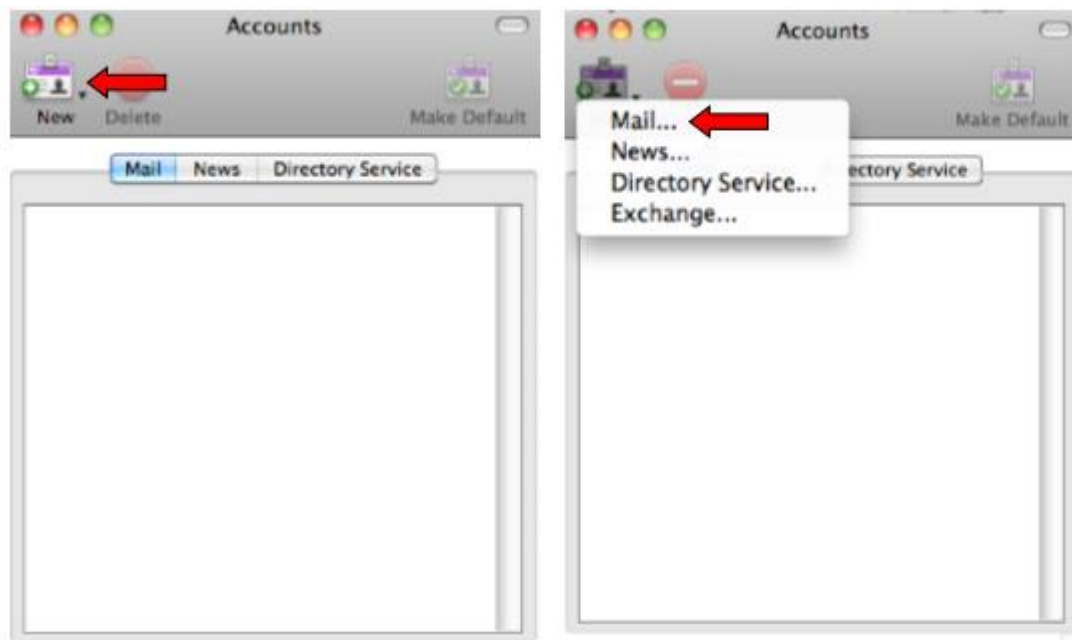
Mac Entourage

CJSM POP Guide – Mac Entourage

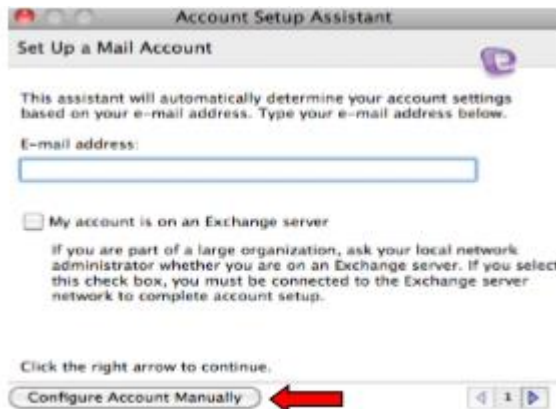
1. Start the **Entourage** client
2. Click on **Entourage** at the top menu and then click on **Account Settings**



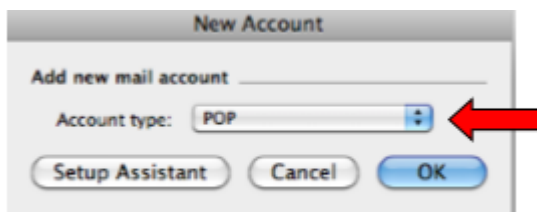
3. To add a new account, click on **new** icon and then on **Mail**



4. Click on the button located at the bottom **“Configure Account Manually”**



5. Select **“POP”** for account type and click **“OK”**



6. Fill in the fields
 - a. **Account name:** CJSM Account (just a reference)
 - b. **Full Name:** Your full name [with spaces]
 - c. **Email address:** Your full CJSM email address [including the .cjsm.net suffix]
 - d. **Account ID:** Your username [same as the web login]
 - e. **POP server:** mail.cjsm.net
 - f. **Password:** Your CJSM password [same as the web login]
 - g. **Check save password**
 - h. **SMTP server:** smtp.cjsm.net

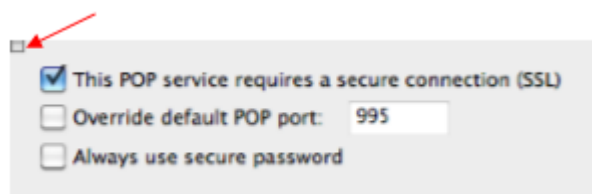
If further help is required please contact the CJSM Helpdesk on 0207 604 5598 between 08:00 and 19:00 Monday to Friday, or email: cjsm.helpdesk@egress.com.

Return Address: The CJSM Administrators, Egress Software Technologies Ltd, The White Collar Factory, 1 Old Street Yard, London EC1Y 8AF.



7. Click “**Click here for advanced receiving options**”

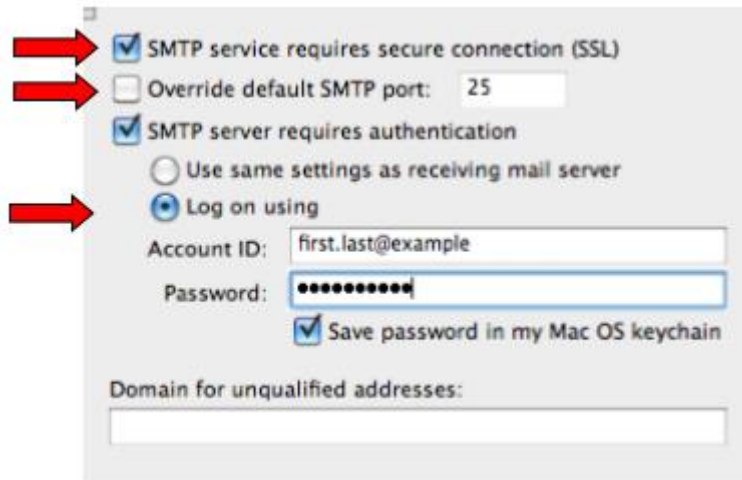
Then tick the checkbox “**This POP service requires a secure connection (SSL)**” and then click the top left box to close.



J. Click the button “Click here for advanced **Sending** options” and then tick the checkbox “**SMTP service requires a secure connection (SSL)**”,

Optional: If you need to change the port to 2525, check “Override default SMTP port” and type in the number.

Check “**SMTP server requires authentication**” and select “Log on using” then enter your username and password [same as web login details] Click the top left box to close the dialogue box.



Click “OK” on the account settings page and you ready to send a test email to `echo@gsi.gov.uk.cjasm.net` if successful, you should receive an automated reply.

Note: You will receive the following prompt when attempting to send a secure email, click “OK” to continue sending. This is expected behaviour.



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