

Webmail user quick reference guide

HELPDESK **2** 0870 010 8535

Display the Webmail screen Click in the Address Bar of the browser and type www.cjsm.net.	Address www.cjsm.net
Log in The Username: is your first name then your last name followed by an @ and the short name or acronym of your organisation. The Password: should contain a minimum of eight characters. Three consecutive wrong logins locks you out.	Login: Username: saliesh.patel@ecs Password: Login Login
Set a new password The password must be changed every 90 days. It should also be changed after a user is suspended or forgets their password. It must contain three of the following four types of character: a capital, a lower case letter, a number and a punctuation character (but not £., /\<> = + - or _). It should not contain a user's real name or the word password	Create a new password Type your current or one-time password here: Type your new password here: Retype your new password here: Change Password
Security questions Every account holder has to enter three pieces of information about themselves. These will be used later on to prove your identity if you forget your password.	Security Questions Please tell us: Your mothers maiden name? Jones Your Town or City of Birth? Your first School? Acrefair Submit Answers
Open a message From the Inbox, click the message once.	acushla.ddmpegan@ecs.cjsm.net
Close a message Click Mail to return to the Inbox display.	□ Mail □ Compose □ Manage Folders
Compose a message From the Menu bar, click Compose to open a new message screen.	□ Mail □ Compose √m
Email address formats All Secure eMail addresses have the suffix .cjsm.net. Enter the existing address, then add the extra characters and the message becomes a Secure eMail.	john.smith@defra.gsi.gov.uk.cjsm.net john.smith@council.gov.uk.cjsm.net john.smith@abclawyers.co.uk.cjsm.net john.smith@pathlab.cjsm.net
Send a message Enter the name in the To: field and the Subject: line (mandatory). Enter the text and click the Send ▶ button.	Sendin
Mailbox storage space The % Used gauge indicates the remaining storage capacity. When the 50mb is nearly full, delete obsolete items.	77% Used
Add a signature to all messages You can include your name and details on every message. From the Menu bar, click Settings. In the Email options tab, enter your preferred text and click Yes to always include it. Then click the Save button.	Sailesh Patel Press Office ext: 5403 tel: 0777 123 123 fax: 01555 12 5402



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